

CHARGES IN JOENSUU REGIONAL LIBRARY

from the 1st of January, 2021

Charges for overdue items

- Overdue loans 0,30 €/ day, max 6 € each loan
- One-week-loans 0,50 €/ day, max 5 € each loan
- Reminder 2 €/ letter
- Invoice 10 €/ letter

There are no overdue charges for children's material. All customers must pay the costs of reminders and collection charges. Unpaid fees will remain in the register. Customers who have 15 € or more unpaid charges on the library register will not be able to borrow more material, to renew loans or to reserve material. When the year changes, the fees must be less than 1 € in order to continue using library services.

Library card and reservations

- First library card and changes are free of charge.
- A new library card 5 €
- Reservation charge 0 €
- Uncollected reservation 2 €, for children's and YA material 0 €

Interlibrary service

- Interlibrary order 4 €
- Interlibrary loans and photocopies are charged also according to the price list of the library sending the material.
- Paper copies fewer than 10 pages are included in the fee.

Compensations for lost or damaged material and supplies

The client should bring a similar new item or pay the compensation price. Videos, DVDs and Blu-rays cannot be compensated by a new copy of the item because of the copyright charges that has to be paid for each item. If you need to compensate material, please contact the library staff.

- Sold-out magazine 7 €
- Language course cassette case, size A4 / A5 7 € / 3,50 €
- CD/cassette/VHS/DVD/BD case 2 €

Photocopies and printouts

- Photocopy and print-out black & white page 0,50 €
- Photocopy and print-out colour page size A4 1 €
- Photocopy and print-out colour page size A3 1,50 €

Other charges

- Plastic bag 0,50 €
- Canvas bag 3 €
- Discarded material 0,20 € - 17 €

Cultural Director has the right to alter the charges on justifiable reasons. If needed, public official will make the decision. Library directors as well as service managers at Joensuu main library will negotiate the possible mitigations of overdue charges.

Prices include VAT (Value Added Tax).

Joensuun hyvinvointilautakunta Nov 18, 2020 § 100

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